

# N2WS Backup & Recovery (CPM)

**Quick Start Guide** 

V3.0.0b



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### 1 Introduction

## 1.1 Launching the Instance

You can quickly start using the N2WS Backup & Recovery (CPM) enterprise-class backup solution to fully protect your AWS cloud deployment.

#### To launch N2WS as part of a 30-day free trial or as a BYOL edition:

- 1. Go to <a href="https://aws.amazon.com/marketplace/">https://aws.amazon.com/marketplace/</a>
- 2. Search for 'n2ws'.
- 3. Select N2WS Backup & Recovery (CPM) Free Trial & BYOL Edition.
- 4. Select Continue to Subscribe.
- 5. In the AWS logon page, enter your AWS account information, and select **Continue to Configuration**.
- 6. Under Configure this software, select the relevant version in the Software Version list.
- 7. Select Continue to Launch.
- 8. In the **Choose Action** list, select **Launch through EC2**.

### 1.2 CloudFormation

CloudFormation (CF) is an AWS service that allows you to treat a collection of AWS resources as one logical unit. CloudFormation provides a common language for you to describe and provision all the infrastructure resources in your cloud environment, across all regions and accounts in an automated and secure manner.

The IAM role will automatically contain the required permissions for N2WS operations.

See section 5 How to Configure N2WS with CloudFormation.

## 1.3 N2WS Server Instance Connectivity

In order for the configuration process to work, as well as N2WS's normal operations, N2WS needs to be able to "talk" with AWS APIs. Thus, it needs to have outbound connectivity to the Internet. Verify that the N2WS instance has Internet connectivity; this can be achieved by placing the instance in a public subnet with a public IP address, by assigning an Elastic IP to the instance, using a NAT instance or by using an Internet Gateway. You also need to make sure DNS is configured properly and that HTTPS protocol is open for outbound traffic in the VPC security group settings. It is by default.



## 2 N2WS Server Instance Configuration

N2WS has a browser-based management console. N2WS supports Mozilla Firefox, Google Chrome, Safari and IE (Version 9+).

Note: For N2WS to work, Java Script needs to be enabled on your browser.

After launching the N2WS AWS instance, use AWS Management Console or any other management tool to obtain the address of the new instance:



Note: Use the address provided to you by N2WS to connect to the N2WS Server using the HTTPS protocol in your browser (https://<server address>).

When a new N2WS Server boots for the first time, it will automatically create a self-signed SSL certificate. After initial configuration, it is possible to upload a different certificate. Since the certificate is unique to this server, it is perfectly safe to use. However, since the certificate is self-signed, you will need to approve it as an exception for the browser. To add an exception for the default certificate in Chrome and Firefox, see Appendix B – Adding Exception for Default Browser (page 36).

After adding the exception, you get the first screen of the N2WS configuration application.

## 2.1 N2WS Server Configuration Wizard

The N2WS Server Configuration wizard takes you through the process step by step. There are a few differences between configuring N2WS for the Free Trial and other paid editions. For the Free Trial edition:

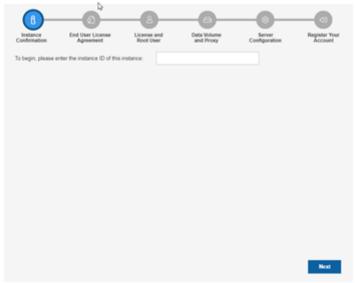
- A new volume must be defined for the N2WS server.
- You will need to enter a user name, a valid email address, and enter a password and verify it.

#### Step 1: Verify ownership of new instance

At the first screen you will be asked to type or paste the instance ID of this new N2WS instance. This step is required in order to verify that you are indeed the owner of this instance.



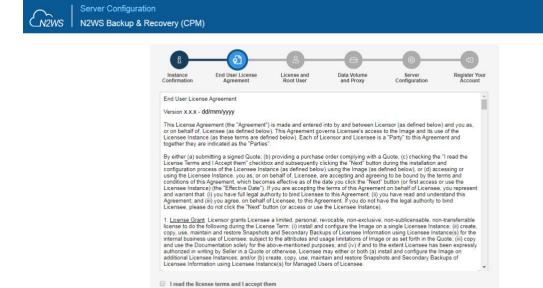




Select **Next**. In the next step the N2WS configuration procedure begins.

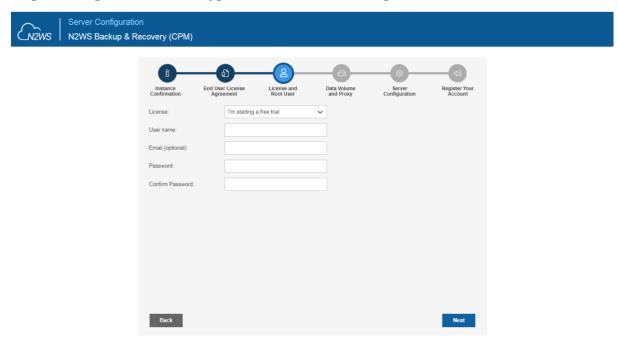
#### Step 2: Approve the N2WS license agreement

Review the end user license terms, select the acceptance check box and select Next.





Step 3: Configure the license type, N2WS "root" account password and user information



For the Free Trial, leave the **License** list with the default. If you purchased a license directly from N2W Software, choose one of the **License** options, according to the instructions you received.

Note: If anyone in your organization already installed a N2WS Free Trial in the past on the same

AWS account, you may receive an error message when trying to configure or connect to

N2WS. Contact <a href="mailto:support@n2ws.com">support@n2ws.com</a> to resolve.

Note: If you are using one of the N2WS paid products on AWS Marketplace, you will not see the

License field.

If this is an upgrade, the username must remain as it was prior to the upgrade, but the password can be modified.

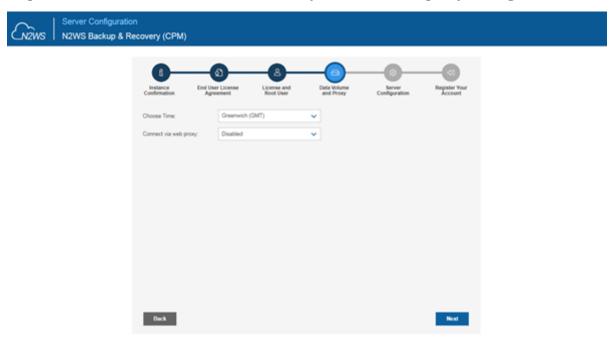
Note: Passwords: N2WS does not enforce password rules. However, it is recommended that you

use passwords that are difficult to guess and to change them regularly.

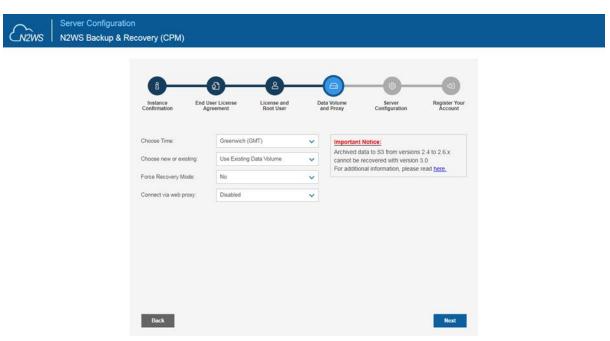
When you have completed entering the details for Step 3, select **Next**.



Step 4: Time zone, new volume, force recovery mode, and web proxy settings



- 1. Choose your time zone.
- If configuring a paid edition, choose whether to create a new data volume or use an existing one. To
  configure an additional N2WS server, in recovery mode only, choose an existing data volume and
  select Force Recovery Mode. In Step 5, you will be presented with a list of existing N2WS data
  volumes.

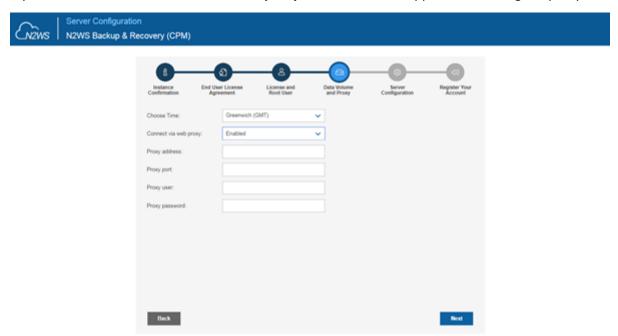


Note: The N2WS server configured for recovery mode will NOT:

- Perform backups.
- Copy to S3.
- Have Resource Control management.



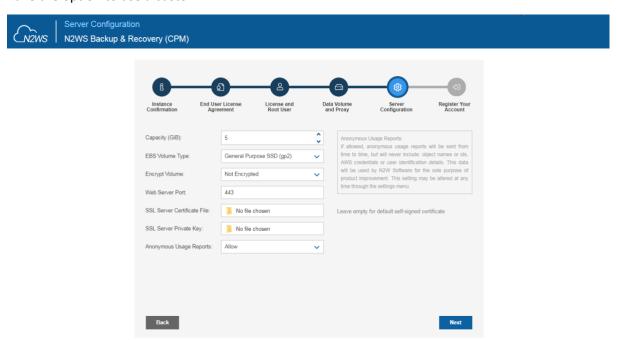
- Perform any scheduled operations.
- 3. If you select **Enabled** for **Connect via Web proxy**, additional boxes appear for defining the proxy:



4. Select Next.

#### Step 5: Data volume type and encryption, security settings, and anonymous usage reports

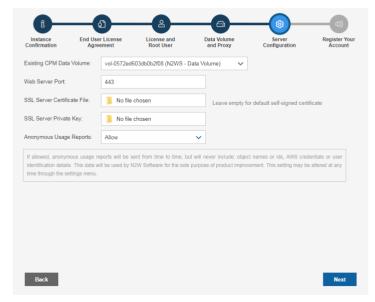
1. If you are configuring a new data volume, you have an option to encrypt N2WS user data. Select **Encrypted** in the **Encrypt Volume** drop-down list and choose a key in the **Encryption Key** list. You have the option to use a custom ARN.



2. If you chose to use an existing volume or selected **Force Recovery Mode** in Step 4, you will see a drop-down volume selection box.

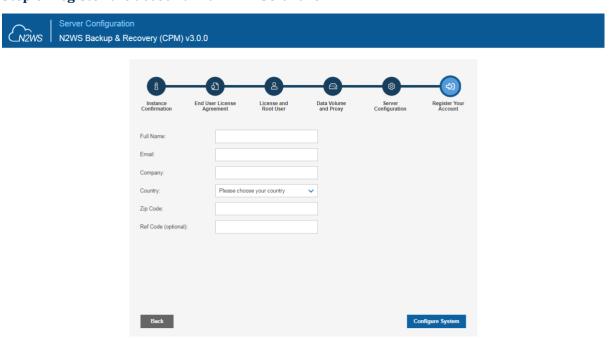






- a. Complete the Web Server settings. The default port 443 is used by the N2WS manager.
- 3. Allowing anonymous usage reports will enable N2WS to improve the product. The usage reports are sent to N2WS with no identifying details in order to maintain customer anonymity. You can disallow the anonymous reports at a later time in the N2WS **General Settings** menu.
- 4. Select **Next** when finished.

Step 6: Register the account with N2W Software



**Registration is mandatory for free trials** and optional for paid products. N2W Software recommends that all customers register, as it will enable us to provide faster support. N2W Software guarantees not to share your contact information with anyone.



If you have a Reference Code, enter it in the **Ref Code** box.

**WARNING**: Use English characters only in registration. Non-English characters (e.g. German, French) will cause the operation to fail.

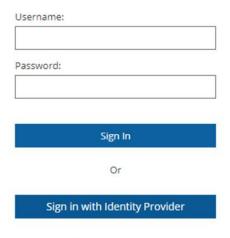
Select **Configure System** when finished. The Configuring Server message appears.



Configuring Server. It may take a while ...

The registration and configuration process may take a while, after which a 'Configuration Successful – Starting Server ...' message appears. It will take a few seconds for the application to start.

Note: If, for any reason, you are not directed automatically to the application logon screen, reboot the instance from the management console.



License Agreement

You are now ready to log on with the credentials you created in the first screen and begin using N2WS. Selecting **Sign in with Identity Provider** will redirect you to the organization's IdP system using SAML.

Note: Logging on for the first time with a trial edition can take up to 5 minutes as N2WS must connect and get approved by our licensing service.

The "Please wait ..." message should go away in a few minutes. Allow 4-5 minutes and then refresh the screen.

10

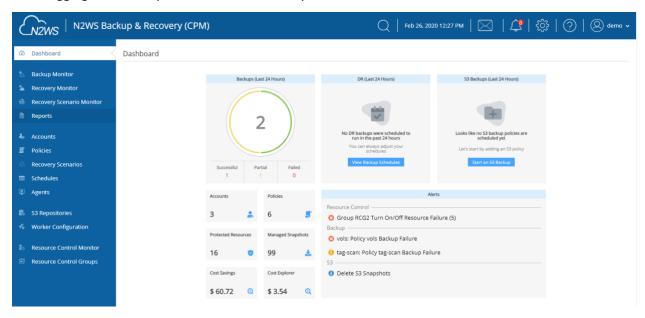


# 3 Creating a Simple Backup Policy

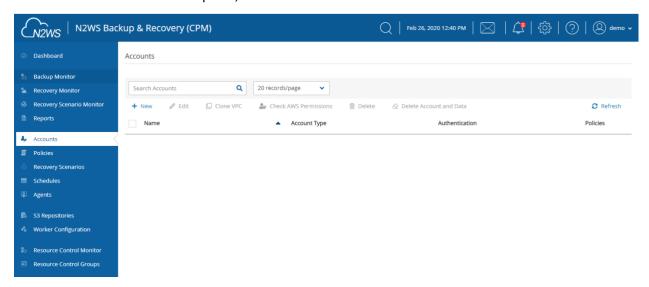
A backup policy requires an account from which to operate. While a backup schedule is geared toward a production environment, it is optional, as you can run a policy independently of a schedule.

## 3.1 Adding an AWS Account

After logging on to the system for the first time, you will see the main screen:

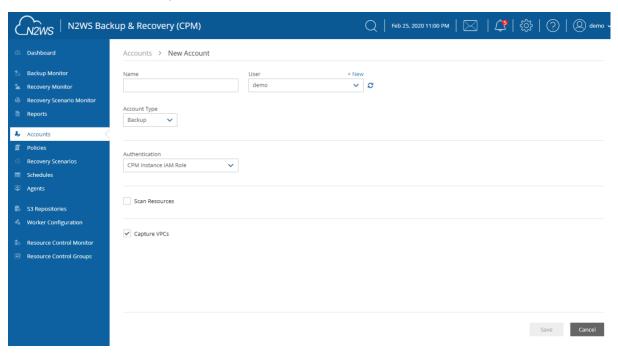


It is currently empty. The first thing you will need to do is to associate an AWS account so you can start backing up EC2 instances. Depending on the edition of N2WS you registered to, you can associate one or more AWS accounts. In the left panel, select the **Accounts** tab and then + **New**.





#### The New Account screen opens:



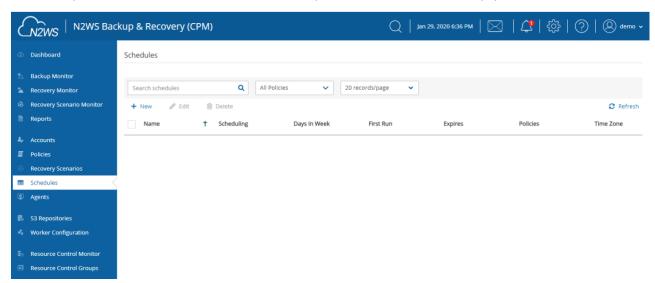
- 1. In the Name box, type the name you would like to associate to your primary AWS account.
- 2. In the **Account Type** list, select **Backup**. A **DR** account is for cross-account backup and recovery and is out of the scope of this guide. See the *N2WS Backup and Recovery (CPM) User Guide*.
- 3. In the **Authentication** list, select your desired type of authentication. You can either choose to use your AWS access key and secret key or **CPM Instance IAM Role**, which is recommended. These credentials are saved in the N2WS database. However, the secret key is kept in an encrypted form. There is no way these credentials will ever appear in clear text format anywhere. See "Security Concerns and Best Practices" in the *N2WS Backup & Recovery (CPM) User Guide*.
- 4. Select **Scan Resources** to turn on the capability for this account to scan resources. Select the **Scan Regions** and **Resource Types** in their respective lists.

**Capture VPCs** is enabled by default. Clear **Capture VPCs** to turn off automatic capturing of VPCs for this account.

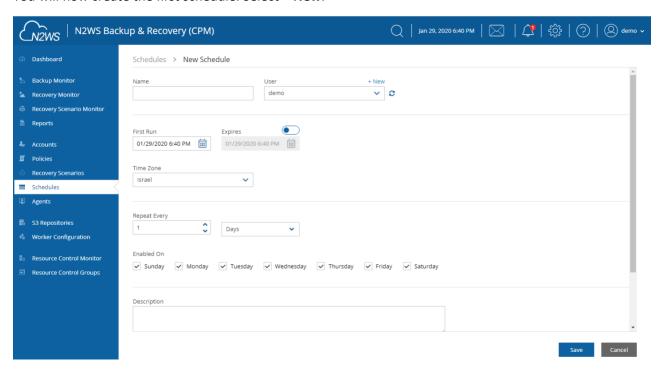


## 3.2 Creating a Simple Backup Schedule

In the left panel, select the **Schedules** tab. Currently, the list of schedules is empty.



You will now create the first schedule. Select + New.

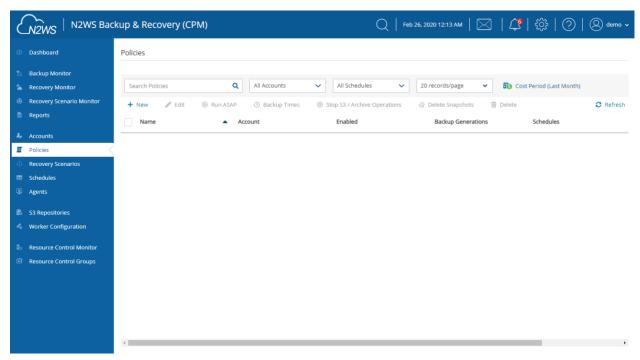


- 1. Type a name for the schedule and an optional description.
- 2. In the **First Run** box, if the First Run is other than immediately, select **Calendar** to choose the date and time to first run this schedule. The time set in **First Run** becomes the regular start time for the defined schedule. The default schedule expiration is never.
- 3. Set the schedule frequency in the **Repeat Every** list. Available units are minutes, hours, days, weeks and months. Set the days of the week on which the schedule runs in the **Enabled On** check boxes.



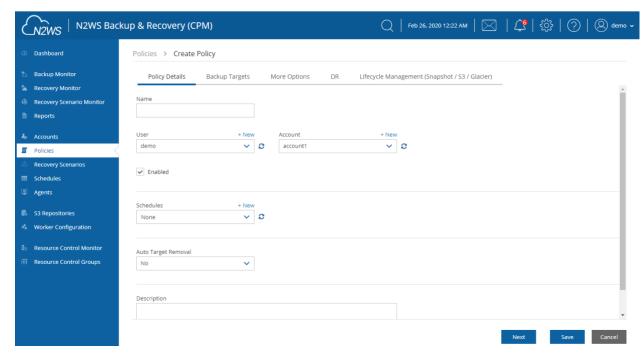
## 3.3 Creating a Simple Backup Policy

In the left panel, select the **Policies** tab. Currently, the list of policies is empty.



You will now create the first policy. Select + New.

In the **Create Policy** page, enter a policy name and description:



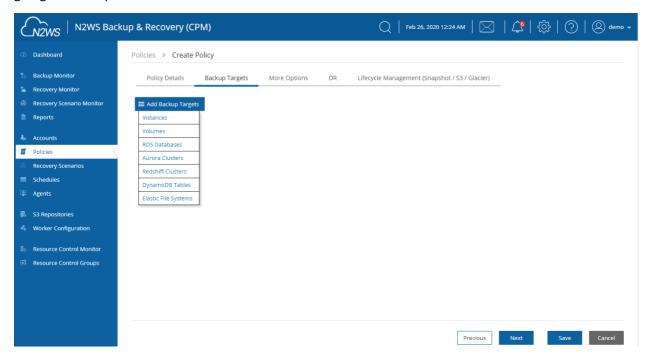
Other fields in this screen include:

- Account Each policy can be associated with one AWS account.
- Auto Target Removal Whether to auto-remove resources that no longer exist.



- **Enabled** By default, a policy is enabled.
- **Schedules** Select the schedule just created.
- Auto Target Removal Select from list whether to automatically remove resources that no
  longer exist. If you enable this removal, if an instance is terminated, or an EBS volume deleted,
  the next backup will detect that and remove it from the policy. Choose yes and alert if you want
  the backup log to include a warning about such a removal.

When finished, select **Save** and select the **Backup Targets** tab. Backup targets define what a policy is going to back up.



Following are the types of objects you can back up:

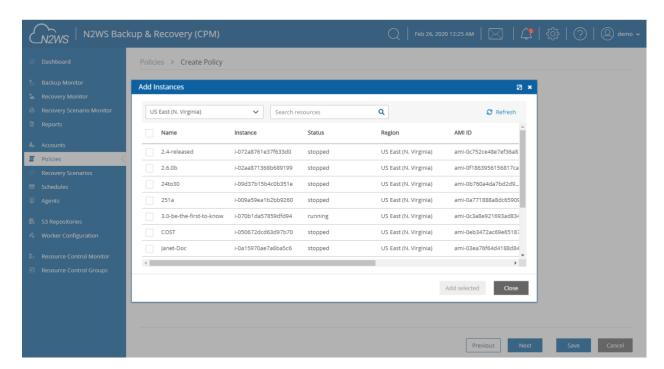
- **Instances** Back up EC2 instances, including their metadata, and optionally some or all of their data volumes. This is the most common backup target.
- Volumes Back up EBS volumes independently, whether or not they are attached to an
  instance, and regardless of which instance they are attached to. This can be useful to back up
  volumes which are not always attached to an instance, or volumes that move between
  instances, like cluster volumes.
- RDS Databases Back up RDS DB instances. This will use RDS snapshots and can be useful for backing up RDS databases together with other types of objects, or for anyone who wishes to backup RDS databases using N2WS, in addition to or instead of using AWS automatic backup.
- Aurora Clusters Aurora is similar to RDS but handles Aurora clusters.
- Redshift Clusters Manage Redshift Cluster snapshots.
- **DynamoDB Tables** Back up DynamoDB Tables.
- Elastic File Systems Back up EFSs.



#### To add an instance, for example, to the policy:

In the **Add Backup Targets** menu, select **Instances**. The list of instances you have in the region for the policy's account appears. The **Region** list allows you to switch between different regions. You can use the free text search, column-based sorting, or pagination if there are a lot of instances and you are seeking a specific one.

Note: Although you can add backup objects from different regions in the same policy, in many cases it is not a good practice to do so.



Select the instance that you want to back up and select **Add Selected**. This will add the requested instance to the screen in the background and remove it from the popup window, although it does not close the popup. You can add as many instances as you want up to the limit of your licence. Select **Close** when finished.

Back in the **Backup Targets** screen, you can see the instance in the list of instances. You have an option to remove it from the policy and a **Configure** button. Select the instance and then select **Configure** to review which volumes to back up and other options.

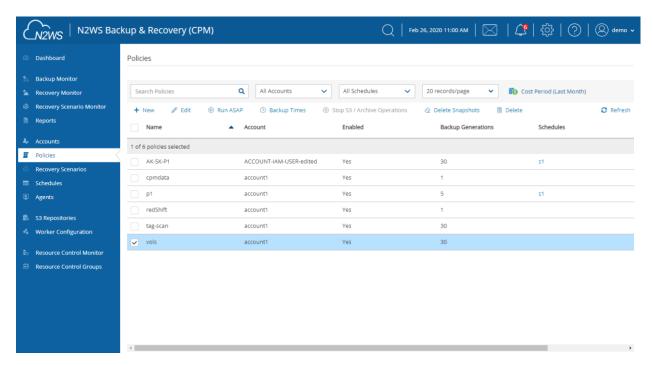
By default, all EBS volumes which are attached to this instance will be backed up. If a volume gets detached from or attached to the instance, it will not interfere with the normal operations of the policy. In every backup, N2WS will check which volumes are attached to the instance and take snapshots of them.

To view the planned backups for this policy, select **Backup Times** in the Policies list.

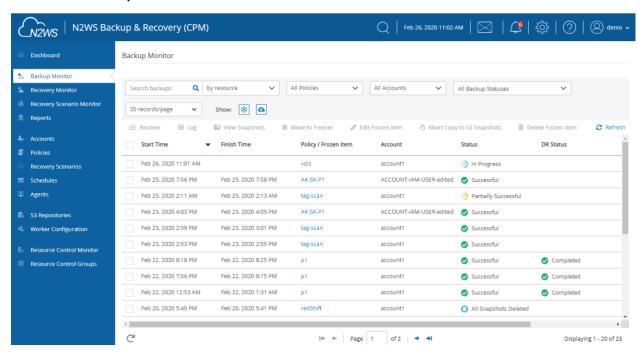
The backups will start automatically at the time configured previously in the schedule.

If you want to initiate an immediate backup, select a policy and then select Run ASAP.





N2WS will report that the backup policy will now run. The process can be monitored by following the **Status** in the **Backup Monitor** tab.

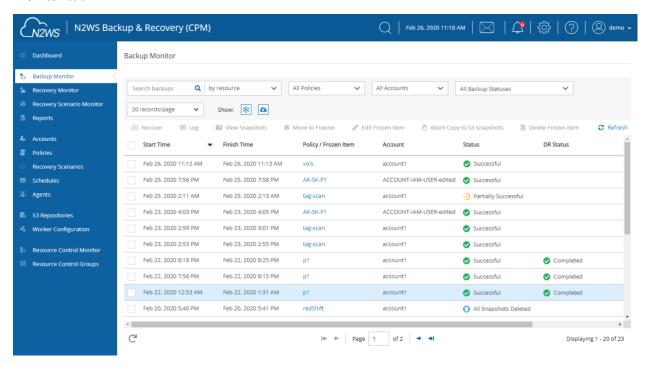


Consult the N2WS Backup & Recovery (CPM) User Guide to see how to create application consistency for Linux and Windows servers.

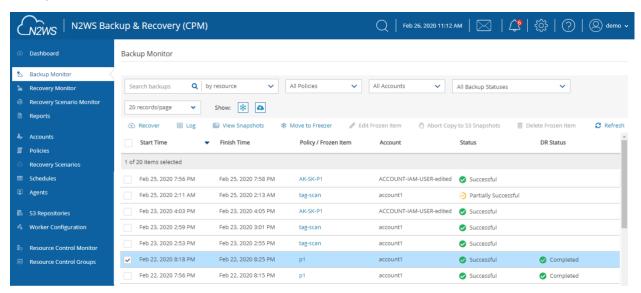


## 4 Performing a Basic Recovery

N2WS backs up the requested objects at the requested times. You can view the backups in the **Backup Monitor** tab:

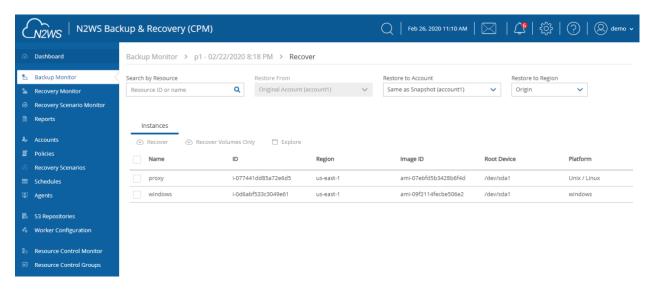


For each backup, you can see exact start and finish times, and status. Select **View Snapshots** to see the individual EBS snapshots of all the volumes. Select **Log** to view the log of this backup with all the details. In order to recover from a particular backup (typically the most recent successful backup), select the backup and then select **Recover**:



In the **Recover** screen, you can see all the instances that this backup contains. Should this policy include also EBS volumes, RDS databases, Redshift Clusters or DynamoDB Tables, you will have a tab to recover them as well. In order to recover an instance, select the **Instances** tab.

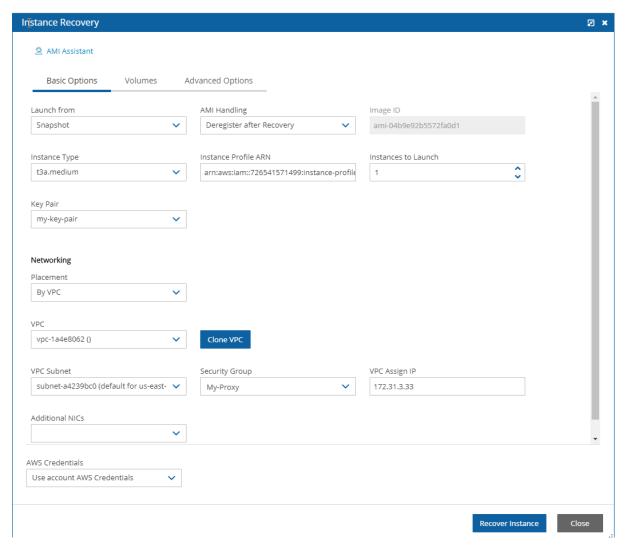




Note: **Recover Volumes Only** is for recovering only the EBS volumes of the instance without actually creating a new instance.

Select the instance to recover and select **Recover** again. The **Basic Options** tab of the **Instance Recovery** page opens. You can enlarge the page by selecting 2 in the upper right corner.





Most of the options when launching EC2 instances are available here and may be modified. The currently selected defaults are exactly the options the original backed-up instance had at the time of the backup, including the tags associated with it.

A further option worth mentioning here is **Launch from**. This sets the option for the image the new instance will be launched from. In case of an instance-store-based instance, the only option would be to launch from an image. The default will be the original image, although it can be changed. In case it is a Linux EBS-based instance, as in this example, and the backup includes the snapshot of the boot device, you can choose between launching from an image (the original image or another), and launching from the snapshot, which is the default. If you choose to launch from a snapshot, a new image (AMI) will be created, and you can choose whether you want to keep the image after the recovery is complete or deregister it. You can even choose not to perform the recovery now, and only create the image, to recover from it later. Select **Recover Instance** to recover an instance exactly like the original one.

For paid editions, if Capture VPCs was enabled in the **Account** settings, the **Basic Options** tab will also contain a **Clone VPC** button next to the **VPC** box.

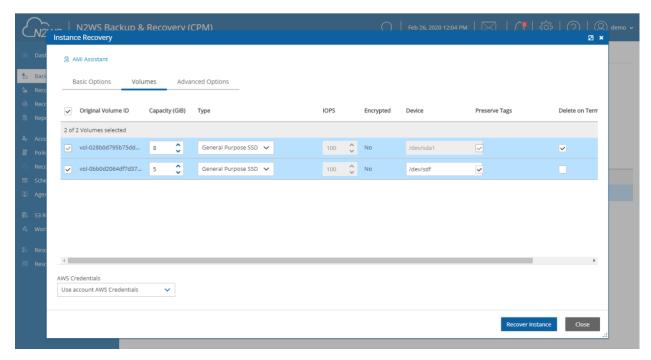




The **Clone VPC** option allows you to recover the instance to a clone of a selected VPC environment. See the *N2WS Backup & Recovery (CPM) User Guide* for details on "Recovering to a Cloned VPC".

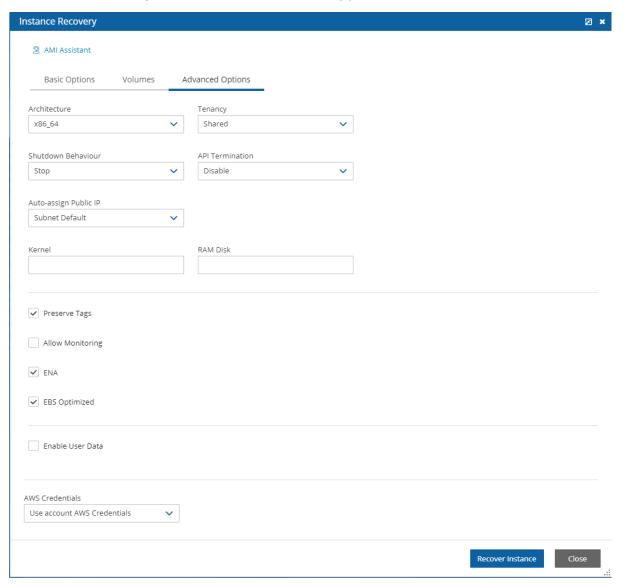
**Important:** If you intend to test the recovery of an instance in the same region as the originally backed up instance, you will need to change the IP in order to avoid an IP conflict. This can be mitigated by leaving the **VPC Assign IP** box blank:

Select the **Volumes** tab to choose which volumes to recover and how.



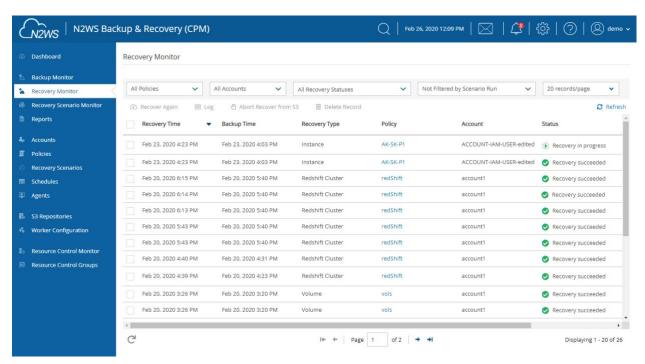


Select the **Advanced Options** tab for additional recovery parameters.



After you select **Recover Instance** and confirm, you will be directed to the Recovery Monitor page where you can follow progress in the **Status** column. You can view recovery details by selecting **Log**.





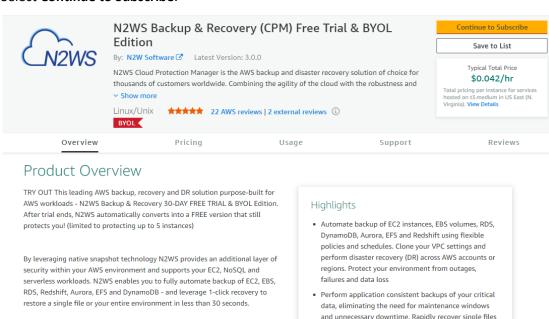
The log message will include the instance ID of the new instance, and now you can go and verify the successful recovery in the AWS Management Console. The recovered instance is exactly the same as the original one, with all its EBS volumes.



# 5 How to Configure N2WS with CloudFormation

The process to configure N2WS to work with CloudFormation is a single stream that starts with subscribing to N2WS on the Amazon Marketplace and ends with configuring the N2WS server.

- N2WS provides a number of editions all of which support CloudFormation.
- An IAM role will automatically be created with minimal permissions and assigned to the N2WS instance.
- 1. Go to <a href="https://aws.amazon.com/marketplace">https://aws.amazon.com/marketplace</a>
- Search for N2WS.
- 3. Select Continue to Subscribe.



without having to restore the entire instance.

from one console

 Easy to use interface with real-time alerts, reporting and integration with other services via the N2WS CLI and RESTful API. N2WS is also designed for multitenancy allowing you to manage multiple accounts

4. Log in and select Accept Terms.

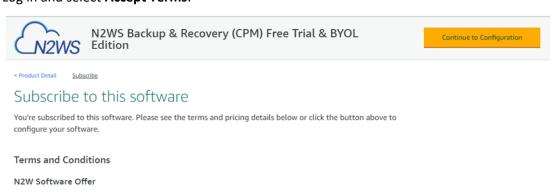
protected.

With support for different storage tiers: native AWS backups and archive to

N2WS enables you to build effective disaster recovery plans and recover data

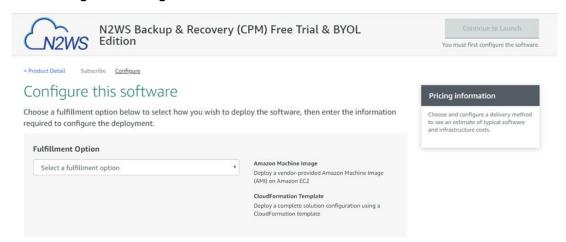
across multiple AWS accounts and regions. In addition, flexible policies and schedules enables you to scale your AWS environment whilst ensuring it is fully

Amazon S3, N2WS enables cost reduction for data retained long term.

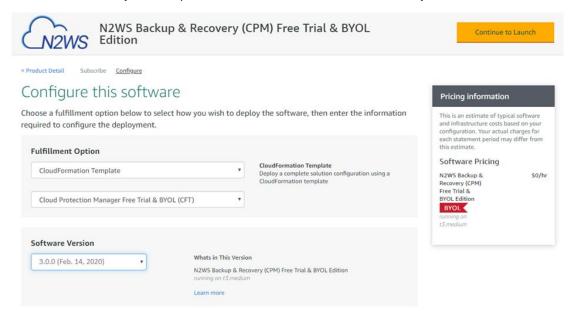




5. Select Configure to Configuration.

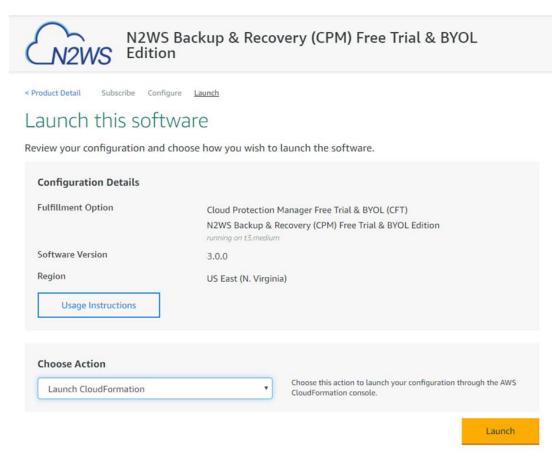


6. In the Fulfilment Option drop-down list, select CloudFormation Template.

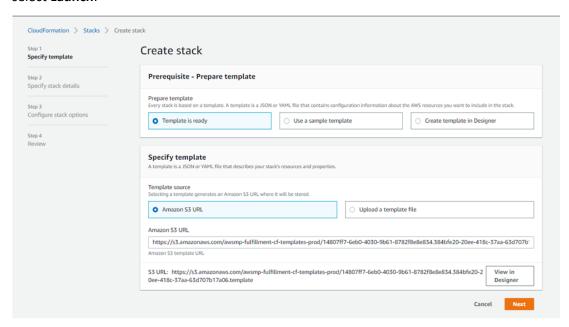


7. Select the relevant **Software Version** and then select **Continue to Launch**.



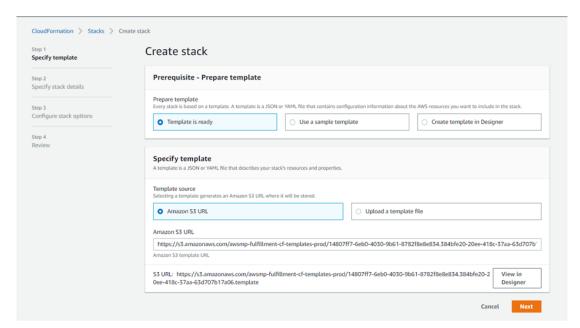


8. In the **Launch this software** page, select **Launch CloudFormation** in the **Choose Action** list and then select **Launch**.

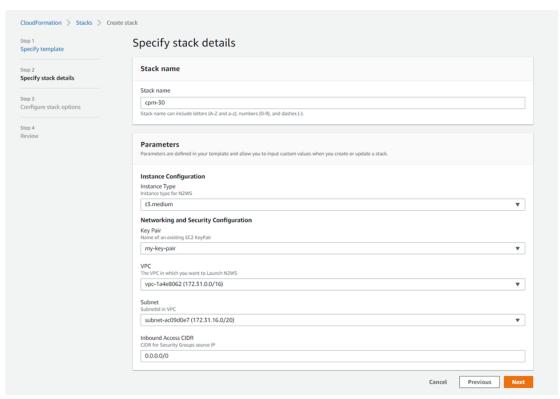


The Create stack/Select Template page opens.





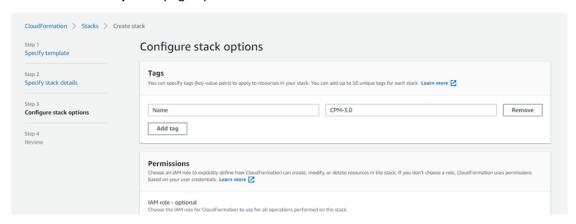
- 9. Under Prepare template, select Template is ready.
- 10. Under **Template source**, choose **Amazon S3 URL**. Select the default Amazon S3 URL and select **Next**. The **Specify stack details** page opens.



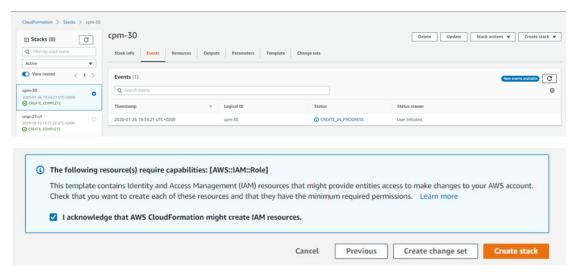
11. Complete the **Stack Details** and **Parameters**. For **Inbound Access CIDR**, security groups act as a firewall for associated instances, controlling both inbound and outbound traffic at the instance level. Configuring **Inbound Access CIDR** allows you to add rules to a security group that enable you to connect to your Linux instance from your IP address using SSH:



- If your IPv4 address is 203.0.113.25, specify 203.0.113.25/32 to list this single IPv4 address in CIDR notation. If your company allocates addresses within a range, specify the entire range, such as 203.0.113.0/24.
- If you specify 0.0.0.0/0, it will enable all IPv4 addresses to access your instance using SSH.
- For further details, refer to "Adding a Rule for Inbound SSH Traffic to a Linux Instance" at <a href="https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/authorizing-access-to-an-instance.html">https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/authorizing-access-to-an-instance.html</a>
- 12. Select **Next**. The **Options** page opens.



13. Complete the **stack options** and select **Next**. The **Review** page opens.



- 14. Select the I acknowledge that AWS CloudFormation might create IAM resources check box, and then select Create stack. The CloudFormation Stacks page opens.
- 15. Select the new stack. The **Instances** page opens.
- 16. Select the instance. Copy the **Instance ID** value shown in the **Description** tab and select **Launch Instance**. The **N2WS Server Configuration** page opens.
- 17. Continue as from section 2.1.

This concludes the Quick Start Guide. See N2WS Backup & Recovery (CPM) User Guide for more details.



# **Appendix A - AWS Authentication**

In order for N2WS to perform its backup and restore management functions, it needs to have the correct permissions assigned.

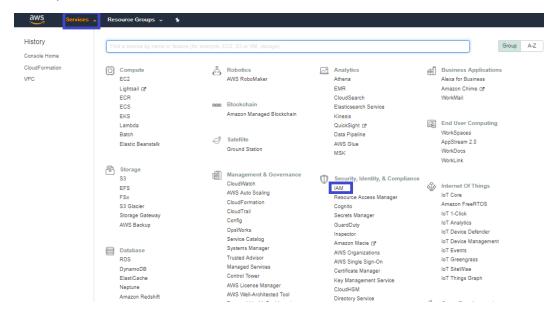
N2WS supports two different types of AWS authentication during setup:

- AccessKey / SecretKey
- Role based authentication (recommended)

The permissions necessary have been combined into a JSON file for convenience and can be downloaded from the N2WS Knowledge Base:

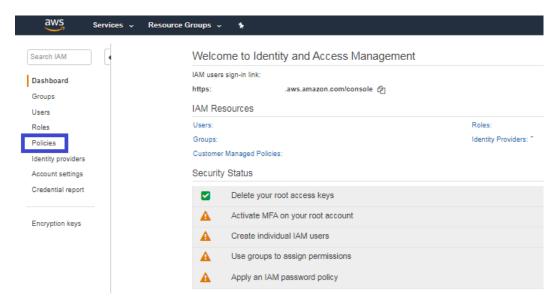
https://support.n2ws.com/portal/kb/articles/what-are-the-required-minimal-aws-permissions-roles-for-cpm-operation

 At the top of your AWS console, select the Services tab. In the Security Identity & Compliance section, select IAM.

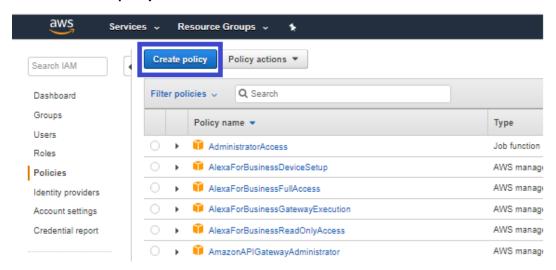


2. In the left menu, select **Policies**.

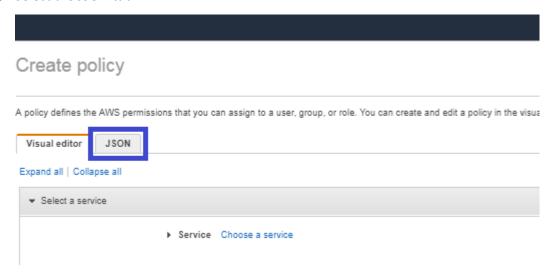




3. Select the Create policy button.



4. Select the JSON tab.



5. Delete the default contents and copy and paste the contents of the JSON file downloaded from our Knowledge Base (see above).

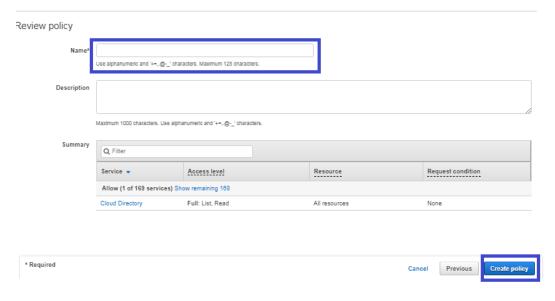


# 

6. At the bottom of the screen, select **Review Policy**.



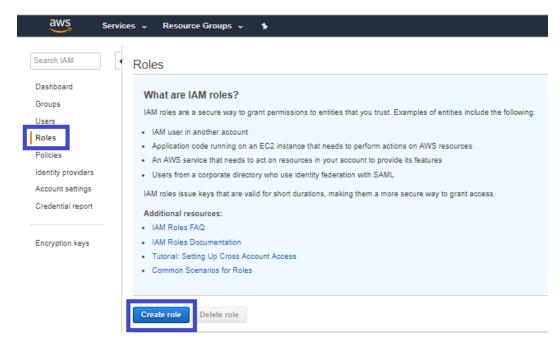
7. Type a **Name** for the policy and select **Create policy**.



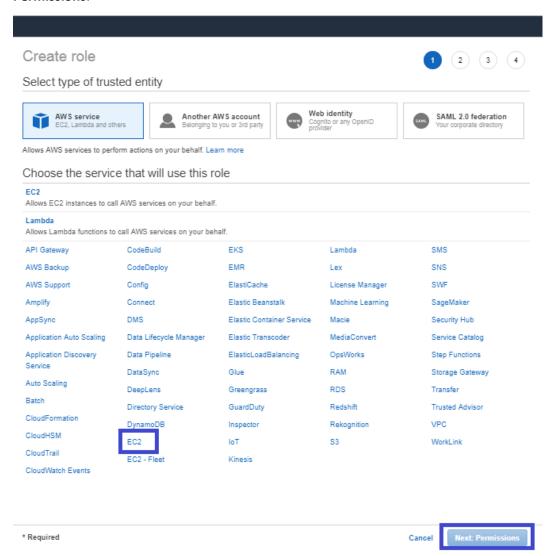
Next, create a role, and then assign the policy you just created to that role.

8. In the left menu, select **Roles** and then select **Create role**.



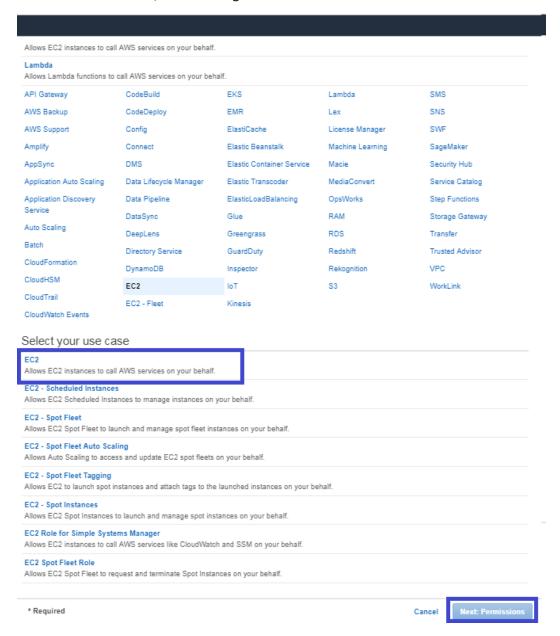


9. In the list of type of trusted entity, select **AWS service** and then select **EC2**. Select **Next: Permissions**.



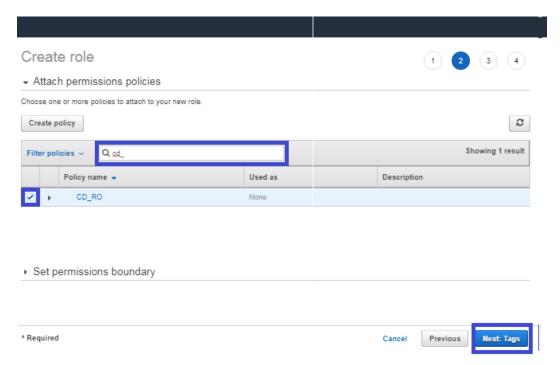


10. In the AWS services list, select EC2 again and select Next: Permissions.

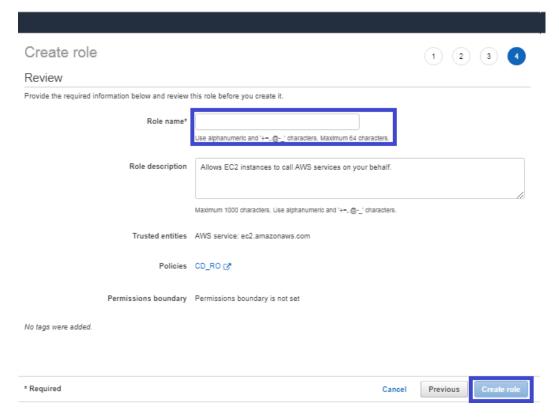


11. Search for the previously created policy, select its check box, and select Next: Review.





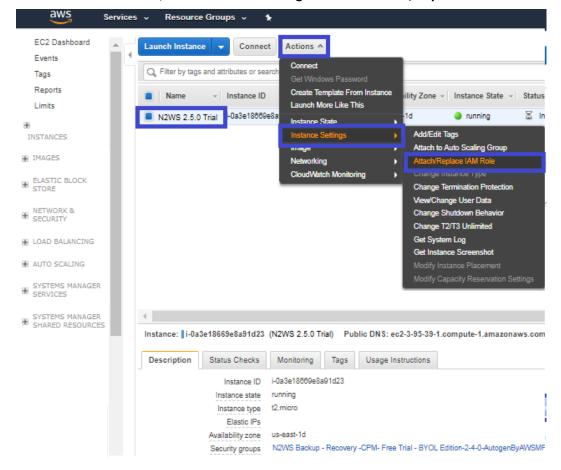
- 12. Add optional tags for the role and select Next: Review.
- 13. Name the Role and select Create Role.



- 14. Assign the resulting role to the N2WS trial instance by:
  - b. Select the N2WS instance name.



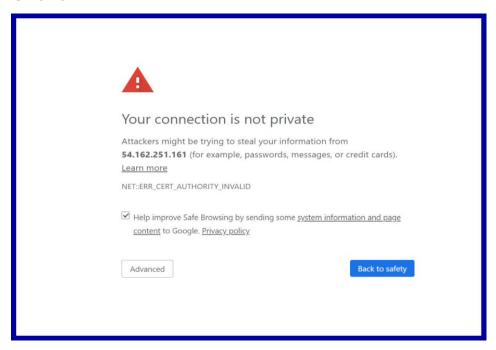
c. In the Actions menu, select Instance Settings and then Attach/Replace IAM Role.



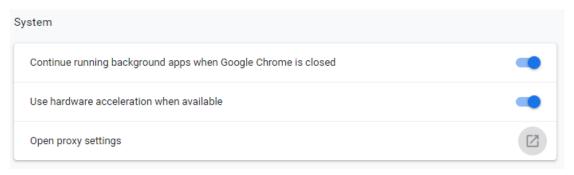


# **Appendix B - Adding Exception for Default Browser**

#### **For Chrome**



- 1. Open the Chrome browser. In top right, select **More** :.
- 2. Select Settings, Advanced, and then in the System section, select Open proxy settings.



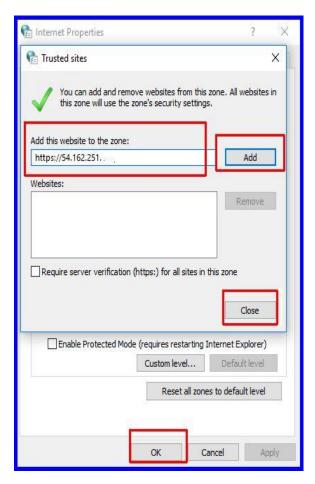
3. Choose the **Security** tab and then select **Trusted Sites**.





- 4. Select the Sites button.
- 5. Type the N2WS server's IP address in the **Add this website to the zone** box and then select **Add**, **Close**. and **OK**.





You should not get the warning on the certificate again.

#### **For Firefox**

The example is from Firefox Quantum. Select Advanced (1) and Add Exception for this server (2).

